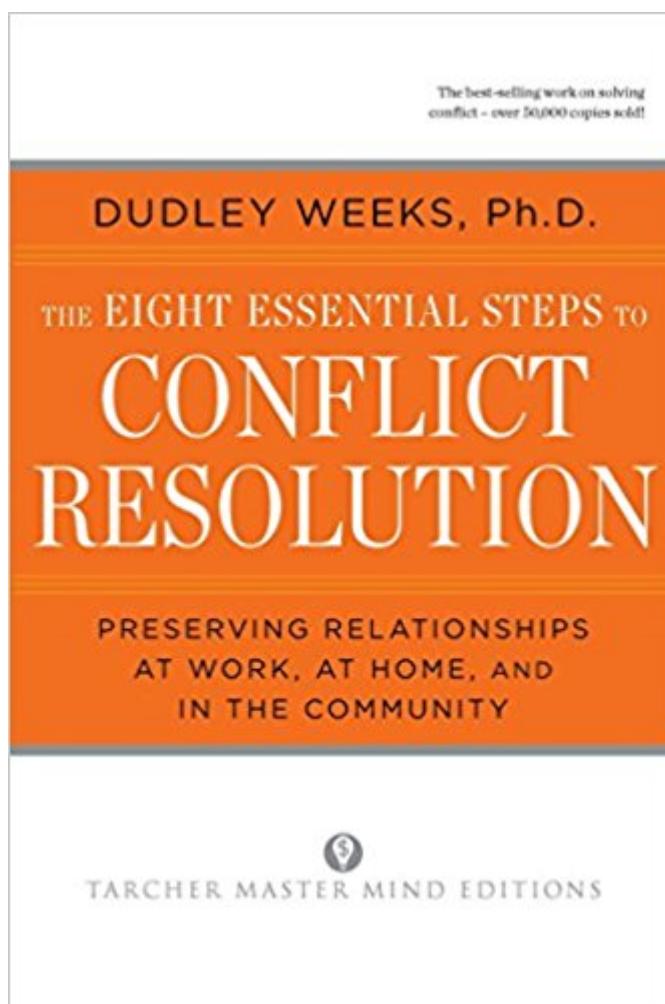


The book was found

The Eight Essential Steps To Conflict Resolution: Preserving Relationships At Work, At Home, And In The Community



Synopsis

Problems that "just won't go away" can be settled through methods developed by one of America's leading experts in conflict resolution. In clear language, Weeks shows readers how to turn conflict into lasting partnerships and ensure a fruitful outcome.

Book Information

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Average Customer Review: 3.9 out of 5 stars 23 customer reviews

Best Sellers Rank: #77,246 in Books (See Top 100 in Books) #42 in Books > Business & Money > Human Resources > Conflict Resolution & Mediation #105 in Books > Cookbooks, Food & Wine > Canning & Preserving #116 in Books > Business & Money > Management & Leadership > Negotiating

Customer Reviews

Dudley Weeks, Ph.D., has worked with conflicting parties in more than sixty countries and has counseled thousands of families, businesses, and communities in the United States.

I used this book in the leadership and management course for student nurses. It was effective but now Dr. Weeks has written a long requested follow up, "Life in the Quality Lane: The LifeSkills to Make Each Moment Matter." The new book shortens the process to 5 steps, updates examples and case studies, and is written in an even easier vocabulary. If I had had Life in the Quality Lane I would have had students buy it for a text because it is not expensive and the process is equally good for resolving issues and developing an effective, cooperative development plan to use both professionally and personally. I believe anyone using it will be using it the remainder of their lives. Life in the Quality Lane: The LifeSkills To Make Each Moment Matter

Arived On time ans in great shapr, I'm happy

This book is a good text for basic information on conflict resolution. It is very easy to read, and supplies real-life examples of the concepts that are presented. I recommend this to others.

Great book, excellent approach!

I purchased this book to enhance my pursuit of a Master's degree in Alternative Dispute Resolution (mediation, facilitation, etc.) and found the information very valuable.

Great book! I like to thank the author for allowing me to use it in a class project. But projects often need help

Great book. fast shipping.

PSE resources here prove helpful

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